



**FOR IMMEDIATE RELEASE**

## **Systems With Intelligence Celebrates 15 Years of Touchless™ Monitoring Innovation**

**Mississauga, ON – November 20, 2025** — Systems With Intelligence (SWI), a global provider of utility-grade Touchless™ Monitoring Solutions, is proud to announce its 15th anniversary.

Founded in 2009 by a core team of engineers with deep roots in utility communications and monitoring systems, SWI was built on a bold idea: there had to be a better way to monitor remote substations and critical grid assets without relying on time-consuming and costly physical inspections. Fifteen years later, that vision has become a reality for over close to 1000 customers worldwide.

“What started as an idea during long drives to remote substations has grown into a company that’s helping utilities, oil and gas, and manufacturing customers all over the world monitor their infrastructure safely, reliably, and remotely,” said Angelo Rizzo, President & CEO of Systems With Intelligence. “I’m proud of what we’ve accomplished, and even more excited about what’s ahead.”

### **From Startup to Strategic Partner**

What began as a modest integration firm quickly evolved into a solutions company after commercial-grade cameras failed to meet the demands of utility environments. Collaborating directly with early

utility partners, SWI developed a purpose-built platform, delivering rugged, intelligent sensors capable of withstanding the harshest substation conditions.

Today, SWI's Touchless™ Monitoring Solutions are trusted to provide real-time visual and thermal data, enabling customers to implement condition-based maintenance, reduce truck rolls, and extend asset life.

“We didn't just build technology, we built trust,” said Rizzo. “By listening to the industry, delivering what we promised, and backing it up with exceptional service, we've earned a reputation for reliability.”

### **A Culture Rooted in Collaboration and Integrity**

Much of SWI's success can be traced to its founding team, many of whom have worked together for more than two decades. This continuity has fostered a culture of respect, responsiveness, and deep collaboration.

“We've shared both professional and personal milestones,” said Rizzo. “That level of trust shows up in how we serve our customers, always listening, always following through.”

SWI's team-first mindset has also helped the company retain talent in a competitive market and attract a new generation of engineers ready to shape the future of utility monitoring.

### **Expanding the Horizon**

While SWI's impact in the utility sector is well-established, the next chapter has seen the company expand into adjacent markets such as heavy industrial and oil & gas. Alongside this expansion, SWI is also investing heavily in its software platform to deliver deeper insights and predictive maintenance at scale.

“Utilities face unprecedented challenges, aging infrastructure, workforce shortages, and rising reliability expectations,” said Rizzo. “Our role is to help them meet those challenges with intelligent, scalable, and integrated solutions.”

#### **Quick Facts**

- Systems With Intelligence was founded in 2009
- Systems With Intelligence Touchless™ systems are monitoring over 100,000 assets in close to 1000 customers worldwide
- Systems With Intelligence senior management team has over 100 years of collective experience in utility asset monitoring and communications technologies

#### **About Systems With Intelligence Inc.**

Systems With Intelligence Inc. (SWI) is a global provider of Touchless™ Monitoring Solutions for electric utility applications with close to 1000 clients worldwide. SWI systems collect and analyze the data that allows utilities to increase safety and reliability while reducing operating costs. Coupling thermal monitoring and visual imaging technology with advanced analytic algorithms, SWI solutions automate remote site monitoring.

Systems With Intelligence products are engineered to operate in the harshest environments and withstand high levels of electromagnetic interference, static discharge and voltage surges found in

industrial applications to ensure uninterrupted operation. Providing a monitoring system that operates reliably and connects seamlessly allows customers to remain focused on their operations.

Further reading:

- [Register for white papers](#), case studies, application notes and the latest information from Systems With Intelligence.
- [Read the most recent](#) company news.
- [SWI product listings](#) and explanations.
- [SWI solutions](#) and explanations.

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